



IMPORTANT SAFETY RECALL

NHTSA Recall # 23T002000

June 12, 2023

Subject: VOLUNTARY RECALL NOTICE

Dear Michelin Tire Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. and Michelin North America (Canada), Inc. have decided to voluntarily recall AGILIS® CrossClimate® C-Metric tires, in sizes 185/60R15C, 195/75R16C, 205/65R15C, 205/75R16C, 225/75R16C, 235/65R16C. These tires are marked with the Alpine Symbol, but do not meet the traction requirements for snow tires. As such, these tires fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) number 139, "New Pneumatic Radial Tires for Light Vehicles." Tires that do not comply with regulatory requirements may increase the risk of a crash. You are receiving this letter because our records indicate that you may have purchased one or more of these replacement tires at retail.

Tire identification information is molded into the sidewall of each tire, directly above the bead. For information that you will need to determine whether your tires are part of the recall or not, see section "Reading DOT Sidewall Markings" at the end of this document. If you have any questions concerning whether a tire is part of the recall or not, please contact Michelin Consumer Care at 1-888-971-3801 for assistance.

If your tires are part of the recall, please visit your local Michelin retailer based on the timing listed within Exhibit A attached to this document. The Michelin retailer will have them removed and replaced, including mounting and balancing, free of charge. Michelin retailers may be located using the online dealer locator at www.michelinman.com. If your servicing Michelin retailer fails or is unable to provide the service as described above without charge, or within a reasonable amount of time, please contact Michelin Consumer Care at 1-888-971-3801. Please see Exhibit A for options and timing for replacement tires.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apologies for any inconvenience that replacing these tires may cause. Thank you for your support in helping us to implement a successful recall.

Sincerely,

Nate Kirian
Vice President, B2B Sales
Michelin North America

Andrew Meurer
Vice President, B2C Sales
Michelin North America